

# PAYMENT POLICY AND CANCELLATION/REFUND POLICY

## Payment Policy

Payment for the session is due in full via PayPal prior to your session. Once payment is received, for animal communication please allow for 3-5 business days for your reading to arrive in your inbox. All sessions are conducted via email but if you have any questions or concerns, you can contact me at [petra@magicchats.com](mailto:petra@magicchats.com), and we can go over the session via phone, or you can ask for clarification via email. For Geo Love Energy Healings and Intuitive Mindset and Life Coaching sessions please allow for 48 hours for me to get in touch with you with possible dates and times. All sessions are conducted via Zoom meetings, although this requirement can be waived for Geo Love Energy Healing Sessions for your pet. Fees are subject to change without notice and vary depending on the service requested.

## Cancellation and Refund Policy

### Cancellation Policy:

In order to receive a full refund, there is a 24 hours cancellation policy. Please contact Petra's Magical Animal Connections at [petra@magicchats.com](mailto:petra@magicchats.com) within 24 hours of booking your session in order to get a full refund for the service booked. Thank you for your understanding and for being considerate.

### Refund Policy:

If you are unsatisfied with your reading, energy healing, or coaching session, please contact Petra's Magical Animal Connections within 24 hours at [petra@magicchats.com](mailto:petra@magicchats.com). Any requests beyond the 24 hours will not be refunded. Please include what your expectations were and how they were not met.

**BY SCHEDULING YOUR APPOINTMENT YOU AGREE TO THE TERMS AND CONDITIONS OUTLINED ABOVE**