

# **PAYMENT POLICY AND CANCELLATION/REFUND POLICY**

## **Payment Policy**

Payment for the session is due in full via PayPal prior to your session. Once payment is received, please allow for 3-5 business days for your reading to arrive in your inbox. A session is conducted via email but if you have any questions or concerns, you can contact me at [petra@magicchats.com](mailto:petra@magicchats.com), and we can go over the session via phone, or you can ask for clarification via email. Fees are subject to change without notice and vary depending on the service requested.

## **Cancellation and Refund Policy**

### **Cancellation Policy:**

In order to receive a full refund, there is a 24 hours cancellation policy. Please contact Petra's Magical Animal Connections within 24 hours of booking your reading in order to cancel it. Thank you for your understanding and for being considerate.

### **Refund Policy:**

If you are unsatisfied with your reading, contact Petra's Magical Animal Connections within 24 hours. Any requests beyond the 24 hours will not be refunded. Please include what your expectations were and how they were not met.

**BY SCHEDULING YOUR APPOINTMENT YOU AGREE TO THE TERMS AND CONDITIONS OUTLINED ABOVE**